

| RO.... | OPENED. | CLOSED. | OP-CODE | SA. | TECH. | REPAIR | DESC..... |
|--------|---------|---------|----------|-----|-------|--|-----------|
| 629655 | 16OCT19 | 16OCT19 | 50-8A | 2 | 38 | WORLD CLASS INSPECTION | |
| | | | 08V44182 | 2 | 38 | V44 RECALL TAILGATE LATC H | |
| | | | 7-99 | 2 | 38 | MISC COOLING SYSTEM REPAIRS | |
| | | | 26-50 | 2 | 38 | CARRY OUT PARTS---NO LABOR | |
| | | | 8-99 | 2 | 38 | MISC ELECTRICAL SYSTEM REPAIRS | |
| 628109 | 23SEP19 | 25SEP19 | 50-8A | 2 | 38 | WORLD CLASS INSPECTION | |
| | | | 9-99 | 2 | 38 | MISC FUEL REPAIRS | |
| | | | 7-99 | 2 | 38 | MISC COOLING SYSTEM REPAIRS | |
| | | | 50-4A | 2 | 38 | COOLING SYSTEM FLUSH-RED/ GREEN COOLANT | |
| | | | 50-18 | 2 | 38 | DIESEL FUEL FILTER-INSTALL | |
| | | | 26-50 | 2 | 38 | CARRY OUT PARTS---NO LABOR | |
| 621580 | 17JUN19 | 18JUN19 | 11-98 | 3 | 38 | EXHAUST DIAGNOSIS | |
| | | | 7-98 | 3 | 38 | COOLING SYSTEM DIAGNOSIS | |
| | | | 16-7 | 3 | 38 | LUBE FRONT DRIVE SHAFT FITTING | |
| | | | 50-8A | 3 | 38 | WORLD CLASS INSPECTION | |
| 619104 | 10MAY19 | 11MAY19 | 9-99 | 10 | 96 | MISC FUEL REPAIRS | |
| | | | 16-7 | 10 | 96 | LUBE FRONT DRIVE SHAFT FITTING | |
| | | | 50-8A | 10 | 96 | WORLD CLASS INSPECTION | |
| | | | 18U53182 | 10 | 96 | REPROGRAM ORC MODULE | |
| | | | 19V06185 | 10 | 96 | INSPECT, WELD AND SET TOE | |
| | | | 19V06150 | 10 | 96 | WELD JAM NUTS | |
| | | | 8-98 | 10 | 96 | ELECTRICAL CONCERN | |
| 606271 | 20OCT18 | 06NOV18 | 50-8A | 9 | 96 | WORLD CLASS INSPECTION | |
| | | | 21A-99 | 9 | 96 | MISC AUTO TRANSAXLE REPAIRS | |
| | | | 50-5B | 9 | 96 | FRONT OR REAR DIFFERENTIAL SERVICE - SYNTHETIC | |
| | | | 50-5B | 9 | 96 | FRONT OR REAR DIFFERENTIAL SERVICE - SYNTHETIC | |
| | | | 50-41 | 9 | 96 | POWER STEERING FLUSH | |
| | | | 50-5C | 9 | 96 | TRANSFER CASE FLUID CHANGE-SYNTHETIC | |
| | | | 50-18 | 9 | 96 | DIESEL FUEL FILTER-INSTALL | |
| | | | 50-18 | 9 | 96 | DIESEL FUEL FILTER-INSTALL | |
| | | | 85410000 | 9 | 96 | DIAGNOSTIC TIME | |
| 603536 | 11SEP18 | 11SEP18 | 50-8A | 2 | 558 | WORLD CLASS INSPECTION | |
| | | | 50-2 | 2 | 558 | OIL CHANGE DODGE DIESEL (OIL, FILTER, LUBE & TOP OFF FLUIDS) | |
| | | | 26-50 | 2 | 558 | CARRY OUT PARTS---NO LABOR | |
| | | | 50-1C | 2 | 558 | INSTALL AIR FILTER (EXCEPT DIESEL) | |
| 599625 | 16JUL18 | 17JUL18 | 16-7 | 2 | 96 | LUBE FRONT DRIVE SHAFT FI | |

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| | | | 50-8A | 2 | 96 | WORLD CLASS INSPECTION | |
| | | | 19T79182 | 2 | 96 | PERFORM RECALL T79 | |
| | | | 1-16 | 2 | 96 | CAR RENTAL | |
| | | | 8-99 | 2 | 96 | MISC ELECTRICAL SYSTEM REPAIRS | |
| 597952 | 20JUN18 | 22JUN18 | 50-8A | 2 | 96 | WORLD CLASS INSPECTION | |
| | | | 9-99 | 2 | 96 | MISC FUEL REPAIRS | |
| | | | 26-50 | 2 | 96 | CARRY OUT PARTS---NO LABOR | |
| | | | 1-16 | 2 | 96 | CAR RENTAL | |
| | | | 50-18 | 2 | 96 | DIESEL FUEL FILTER-INSTALL | |
| | | | 50-18 | 2 | 96 | DIESEL FUEL FILTER-INSTALL | |
| | | | 07T51181 | 2 | 96 | INSPECT WATER PUMP RECALL T51 | |
| 597467 | 13JUN18 | 15JUN18 | 50-8A | 2 | 96 | WORLD CLASS INSPECTION | |
| | | | 24-99 | 2 | 96 | MISC AC/HEATER REPAIRS | |
| | | | 26-50 | 2 | 96 | CARRY OUT PARTS---NO LABOR | |
| | | | 9-98 | 2 | 96 | ENGINE CONCERN | |
| | | | 8-98 | 2 | 96 | ELECTRICAL CONCERN | |
| | | | 26-50 | 2 | 96 | CARRY OUT PARTS---NO LABOR | |
| | | | 1-16 | 2 | 96 | CAR RENTAL | |
| 595215 | 08MAY18 | 10MAY18 | 50-2 | 2 | 402 | OIL CHANGE DODGE DIESEL (OIL, FILTER, LUBE & TOP OFF FLUIDS | |
| | | | 16-7 | 2 | 402 | LUBE FRONT DRIVE SHAFT FITTING | |
| | | | 50-8A | 2 | 402 | WORLD CLASS INSPECTION | |
| | | | NWP | 2 | 402 | | |
| | | | 50-29D | 2 | 402 | FRONT BRAKE JOB (3/4 T & 1 TON) 2000 & NEWER | |
| | | | 5-3 | 2 | 402 | REPLACE FRONT CALIPER ASSEMBLY | |
| | | | 50-25 | 2 | 402 | TIRE ROTATION | |
| 584508 | 21NOV17 | 22NOV17 | 16300104 | 2 | 413 | PROPELLER SHAFT, W/UNIVERSAL JOINTS-Replace (C) | |
| | | | 50-8A | 2 | 413 | WORLD CLASS INSPECTION | |
| 583547 | 06NOV17 | 09NOV17 | 50-18 | 2 | 361 | DIESEL FUEL FILTER-INSTALL | |
| | | | 50-8A | 2 | 361 | WORLD CLASS INSPECTION | |
| | | | 7-99 | 2 | 361 | MISC COOLING SYSTEM REPAIRS | |
| | | | 50-1C | 2 | 361 | INSTALL AIR FILTER (EXCEPT DIESEL) | |
| | | | 50-18 | 2 | 361 | DIESEL FUEL FILTER-INSTALL | |
| | | | 50-2 | 2 | 361 | OIL CHANGE DODGE DIESEL (OIL, FILTER, LUBE & TOP OFF FLUIDS | |
| | | | 16-7 | 2 | 361 | LUBE FRONT DRIVE SHAFT FITTING | |
| | | | 50-8A | 2 | 361 | WORLD CLASS INSPECTION | |

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| | | | 22501511 | | 2 | 361 | OIL SEAL, REAR WHEEL BEARING-Replace (B) |
| 577031 | 28JUL17 | 28JUL17 | 27-100 | | 6 | 240 | INSTALL 5TH WHEEL PLATE |
| 575948 | 12JUL17 | 12JUL17 | 50-8A | | 2 | 99 | WORLD CLASS INSPECTION |
| | | | 181904GJ | | 2 | 99 | PERFORM PCM FLASH UPDATE |
| | | | 8-99 | | 2 | 99 | MISC ELECTRICAL SYSTEM REPAIRS |
| 575277 | 30JUN17 | 03JUL17 | 707500125 | | 2 | 336 | PUMP, WATER-Pressure test and replace (B) |
| | | | 07200301 | | 2 | 336 | REPLACE FAN CLUTCH |
| | | | 07201713 | | 2 | 336 | REPLACE BELT |
| | | | 07201811 | | 2 | 336 | REPLACED PULLEY |
| | | | 9999 | | 2 | | SUBLET REPAIRS |
| | | | 18T25182 | | 2 | 336 | RECALL T25 FOR OCCUPANT RESTRAINT |
| | | | 50-8A | | 2 | 336 | WORLD CLASS INSPECTION |
| | | | 50-2 | | 2 | 336 | OIL CHANGE DODGE DIESEL (OIL, FILTER, LUBE & TOP OFF FLUIDS) |
| | | | 9-99 | | 2 | 336 | MISC FUEL REPAIRS |
| | | | 8-23 | | 2 | 336 | REPLACE ANY BULB |
| | | | 50-1C | | 2 | 336 | INSTALL AIR FILTER (EXCEPT DIESEL) |
| | | | 50-5AD | | 2 | 336 | TRANSMISSION FLUSH W/FILTER-TRUCKS (8SPD, 9SPD TRANS EXCLUDED) |
| 550815 | 22JUN16 | 26JUN16 | 16-7 | | 4 | 99 | LUBE FRONT DRIVE SHAFT FITTING |
| | | | 50-8A | | 4 | 99 | WORLD CLASS INSPECTION |
| | | | 1150019U | | 4 | 99 | REPALCED THE SCR FILTER. |
| | | | 181904FM | | 4 | 99 | PCM FLASH UPDATE |
| | | | 2F-99 | | 4 | 99 | MISC FRONT SUSPENSION REPAIRS |
| 544836 | 25MAR16 | 25MAR16 | 181904DN | | 2 | 403 | PCM |
| | | | 18R23182 | | 2 | 403 | R23 REPROGRAM ORC |
| | | | 08R36182 | | 2 | 403 | REPLACED STEERING WHEEL PLUGS |
| | | | 18R40182 | | 2 | 403 | RADIO SOFTWARE UPDATE |
| | | | 13R46183 | | 2 | 403 | RECALL R46 FOR FRAME BRACKET |
| | | | 50-8A | | 2 | 403 | WORLD CLASS INSPECTION |
| 540878 | 28JAN16 | 28JAN16 | 27-16A | | 6 | 486 | SPRAY-IN BEDLINER |
| | | | 27-16B | | 6 | 486 | B/LNR EQUIP USAGE CHG |
| | | | 9997 | | 6 | | MISC. SHOP CHARGES |
| 538756 | 30DEC15 | 30DEC15 | 22400105 | | 5 | 188 | REPLACE WHEELS |
| 525706 | 06JUL15 | 06JUL15 | 50-8A | | 8 | 418 | WORLD CLASS INSPECTION |
| | | | 181904CD | | 8 | 102 | PCM FLASH |
| | | | 14-0 | | 8 | 418 | REPLACE FUEL FILTER |
| | | | 14-0 | | 8 | 418 | REPLACE FUEL FILTER |
| | | | 50-25F | | 8 | 464 | TIRE ROTATION- FREE W/TIRE PURCHASE |
| 520112 | 16APR15 | 18APR15 | 50-8A | | 2 | 361 | WORLD CLASS INSPECTION |
| | | | NWP | | 2 | 99 | |
| | | | 18191892 | | 2 | 99 | UPDATED DOSE CONTROL UNIT |
| | | | 181904BD | | 2 | 99 | UPDATE PCM |
| | | | 22140194 | | 2 | 361 | REPLACE TIRE PRESSURE SEN |

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| | | | 18P26182 | 2 | 99 | SORS P 26 |
| | | | NWP | 2 | 361 | |
| | | | 50-26A | 2 | 361 | MOUNT & BALANCE 4 TIRES |
| 515939 | 16FEB15 | 16FEB15 | 20-23 | 6 | 376 | MASTERSHIELD |
| | | | 9997 | 6 | | MISC. SHOP CHARGES |
| | | | 20-36 | 6 | 376 | CRYSTAL FUSION |
| 508873 | 03NOV14 | 03NOV14 | 50-2 | 4 | 188 | OIL CHANGE DODGE DIESEL (OIL, FILTER, LUBE & TOP OFF FLUIDS |
| | | | 50-8A | 4 | 188 | WORLD CLASS INSPECTION |
| | | | 14-0 | 4 | 401 | REPLACE FUEL FILTER |
| 503888 | 23AUG14 | 23AUG14 | 50-8A | 9 | 387 | WORLD CLASS INSPECTION |
| | | | 50-2 | 9 | 387 | OIL CHANGE DODGE DIESEL (OIL, FILTER, LUBE & TOP OFF FLUIDS |
| | | | 16-7 | 9 | 387 | LUBE FRONT DRIVE SHAFT FI TTING |
| 497351 | 24MAY14 | 27MAY14 | 1-1A | 5 | 44 | NEW VEHICLE PREP |

25 ITEMS LISTED.